MDA220 USB

Simplify your transition to Unified Communications

Intuitive and straightforward, the MDA220 USB helps you migrate seamlessly to Unified Communications (UC) while keeping your desk phones. Its intelligent design makes it easy to switch between desk phones, softphones, and, if using a Plantronics Bluetooth® USB headset, even mobile phones. Teams can manage calls without changing headsets— giving voice to enterprise. Plus, this forward-thinking, adaptable switch is built to facilitate future compatibility with the latest softphones and Plantronics headsets.

Call management for the next generation

MDA220 USB

MDA220 USB

Call management with a single headset

Capable. Flexible. Intelligent.

Move forward to UC without leaving your desk phones behind. The MDA220 USB gives voice to enterprise, empowering teams with the freedom to manage calls on desk phones, softphones, and even mobile phones. Plus, its adaptable design ensures that it's compatible with the next generation of headsets, desk phones, and softphones.

INTELLIGENTLY SIMPLE

- Smart, visually enhanced controls make managing calls quick and easy
- A single headset covers desk phones, softphones, and even mobile phones when used with Bluetooth® USB headsets
- Remote call control puts teams in charge of their desk phones as well as softphones
- Wideband technology creates a more natural voice experience
- Stereo audio enhances sound, so everyone can concentrate on business, not distractions

COMPATIBLE AND ADAPTABLE

- Primed for next-generation headsets and devices to ensure future compatibility
- Limited need for firmware updates when onboarding new headsets, avoiding downtime
- Compatible with PCs, Macs, and all major desk phones and softphones supportedby Plantronics Hub
- Works with Plantronics corded, wireless, and Bluetooth® USB headsets, including Blackwire, Savi, and Voyager Series

GREATER INSIGHTS WITH PLANTRONICS MANAGER PRO*

- Generate inventory reports on both connected MDA220 USB switches and headsets to streamline asset management
- Remotely deploy firmware updates to maintain system compatibility

*Software subscription service offered separately. Contact your sales representative for details.

Connects to	PCs + Macs + Desk phones + Plantronics USB headsets and devices (corded, wireless, Bluetooth®)	
Ideal for	• Organisations migrating to UC and requiring desk-phone connectivity • Users who need to manage audio from two (or three) sources with a single headset • Teams who require both PC and desk-phone connectivity	
Compatible with	Blackwire Family Voyager Family .Audio 615 & 630M Savi 400 Series	EncorePro USB Series Bluetooth® USB Adapter BT600, BT300 Entera USB (HW111N, HW121N) DA70, DA80, DA90
Softphone compatibility	Built for UC applications and softphones from Microsoft, Avaya, Cisco and others	
Audio performance	Dependent on headset	
Remote call control	Electronic Hookswitch (EHS): no AC power supply required HL10 handset lifter: AC power supply required	
Warranty	2 years	
Model	MDA220 USB	
Part number	207414-01	
Accessories included	Telephone interface cable	

Connect with Plantronics

For more information about Plantronics products, visit our website at plantronics.com

For more help, visit plantronics.com/support